

Bridge's wellbeing approach



**A tenants
journey**



**Applications
& allocations**



**Sign-up &
lease renewal**



**Wellbeing
checks**



**Dedicated
programs**



**Wellbeing
plans**



**Supported
transfers**



**How we
support
our
tenants**

- Assistance with applications
- Collaboration with supports
- Choice based letting
- Face-to-face meetings
- Onboarding
- Practical support
- Secure tenure

- At 8 weeks, then annually
- Relationship
- Rights and responsibilities
- Property care
- Early identification/prevention

- Including:
- Hand Up (debt support)
- Scholarships
- Hoarding programs
- Life skills
- Events and social activities

- For tenants with complex needs whose tenancy is at risk:
- Personal goals
- Specialist referrals

Assistance to move to supported accommodation or other housing pathways.

**Principles
of service**

Strengths based

Person centred

Trauma informed

Culturally responsive