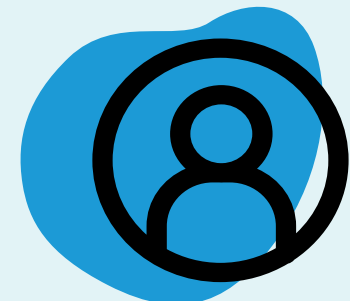


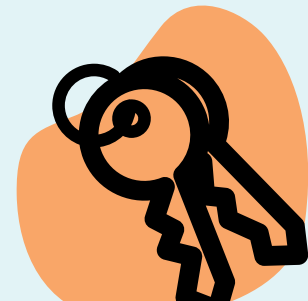
# Bridge's wellbeing approach



## A tenants journey



### Applications & allocations



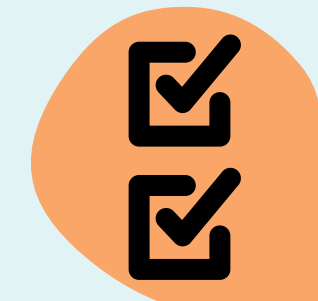
### Sign-up & lease renewal



### Wellbeing checks



### Dedicated programs



### Wellbeing plans



### Supported transfers



## How we support our tenants

- Assistance with applications
- Collaboration with supports
- Choice based letting

- Face-to-face meetings
- Onboarding
- Practical support
- Secure tenure

At 8 weeks, then annually

- Relationship
- Rights and responsibilities
- Property care
- Early identification/prevention

Including:

- Hand Up (debt support)
- Scholarships
- Hoarding programs
- Life skills
- Events and social activities

For tenants with complex needs whose tenancy is at risk:

- Personal goals
- Specialist referrals

Assistance to move to supported accommodation or other housing pathways.

## Principles of service

Strengths based

Person centred

Trauma informed

Culturally responsive