



House and Home

Affordable Housing

98% Residents pay less than 30% income in rent

A stable base

89% Residents feel more stable since moving in

90% Residents in crisis feel more stable with a Wellbeing Plan

Sustainable Tenancies

97% Residents sustaining their tenancy for over a year

98% At risk tenancies saved from eviction

Quality Homes

98% Homes meet LAHC condition standard

76% Residents happy with the condition of their home

Ending Homelessness

70% Allocations to people experiencing or at risk of homelessness

158 Residents in Housing First programs



Social and community

Connected communities

72% Residents can better build relationships with people important to them

63% Residents feel connected to their local community

1579 Attendances at Building Bridges events

196 Resident-led initiatives and events

A real say

73% Residents feel we treat them with respect

65% Residents feel we listen and act on their views

Empowered to change

79% Residents making positive change in their lives

71% Residents feel their quality of life has improved

In the right place

88% Residents can access the services they need

82% Residents can access leisure and social activities



Health and Safety

Better Health

83% Residents have improved wellbeing

82% Residents can better manage their physical health

80% Residents can better manage their mental health

Safe and secure

80% Residents feel safe in their homes

76% Residents feel safe in their neighbourhood



Work, learning and financial wellbeing

Managing money

87% Residents can better manage their costs

1.34% Rent arrears

Opportunities

26 Residents moving into stable employment

\$27,600 Awarded in scholarships

19 Residents awarded scholarships

