

## Viewing a Bridge Housing Property

Congratulations, you have been invited to attend a viewing of a Bridge Housing property!

This fact sheet explains how Bridge Housing conducts property viewings for our social housing properties.

### What is a viewing?

When Bridge Housing has a social housing property available to let, we open up the property to be viewed by eligible applicants. We invite up to five applicants to view the property at the one time.

### Why does Bridge Housing invite multiple applicants to viewings?

Over the years Bridge Housing has found that people's circumstances change over time and that it isn't until a person views a property that we truly know if it meets their needs.

In addition, Bridge Housing is under strict timeframes to tenant properties under our contract with the NSW Government and with our regulator.

By inviting multiple applicants to a viewing, we can make sure that properties are allocated appropriately and in a timely manner to those most in need.

### What happens at the viewing?

At the viewing you will be asked to express your interest in the property. If you are interested in accepting the property, this will be noted by Bridge Housing staff.

If you are not interested in accepting the property, you will be asked to explain why. If your circumstances have changed you will be asked to complete a change of circumstances form to update your details and make sure you are made an appropriate offer in the future.

### Who will be made an offer?

If multiple people express an interest in the property, the offer will be made to the person who is the highest priority in line with Bridge Housing's Allocations Policy. A copy of the policy can be found on our website.

Bridge Housing will advise all applicants within 2 business days if they are successful or unsuccessful.

Bridge Housing prioritises tenants that are identified for management transfer and who need to relocate urgently. If you are approved for a management transfer, the property meets your needs and you reject the offer, this will be considered a formal offer of housing under Bridge Housing's Management Transfer Policy. A copy of our policy can be found on the website.

For all other applicants, the viewing will not be counted as a valid offer of housing and will not affect your application or future offers made from the NSW Housing Register.

### Want to find out more?

If you would like to find out more about the viewings process, please contact the Pathways Team on phone: 02 8324 0890 or email: [pathways@bridgehousing.org.au](mailto:pathways@bridgehousing.org.au)