



Be Involved, Have your Say

What is The Tenant Advisory Group? (TAG)

Bridge Housing aims to provide the best possible services to its tenants. We understand that to achieve this Bridge Housing needs to consider the views and experiences of the communities in which it works and operates. As a result, one of our priorities is to encourage our tenants and residents to be involved in what we do. The TAG was set up to achieve this. It is a way in which Bridge Housing can gain feedback from you as a Bridge Housing tenant, on the policies we follow and the decisions that we make.

How does TAG work?

TAG is a network of local meetings which aims to discuss issues and exchange ideas between Bridge Housing and tenants. The meetings also serve as a means for tenants to bring problems they may be experiencing on a local level to Bridge Housing's attention.

Each group is tenant led which keeps the theme of each meeting relevant and focused on issues or problems that may have an impact on you.

The Chair of our TAG meets with the Bridge Housing General Manager of Housing and Community monthly and reports to board meetings every 6 months to update them on key issues discussed at TAG.

When does TAG meet?

All our TAG meetings meet every two months.

The Central TAG meets in Redfern and discusses issues that affect tenants across the whole of the organisation.

The East TAG meets in Bondi, the West TAG meets in Parramatta and the Rozelle TAG meets in Rozelle (see the chart below). The aim of these meetings is to discuss issues that affect tenants at a more local level. Treat you with courtesy and respect.

Fact Sheet



Central
TAG

Rozelle
TAG

Meet:
Feb, Apr, Jun,
Aug, Oct.

Central
TAG

Rozelle
TAG

Meet:
Mar, May, Jul,
Sept, Nov.

We realise our tenants may not have the opportunity to attend the regular meetings. This doesn't mean you can't get involved in what's happening. Your TAG representatives are keen to hear from you, contact details can be found on the back of this brochure.

Why get involved?

The more tenants become involved in our TAG, the more Bridge Housing can ensure that it is delivering the best possible services and services that tenants want.

Why become a TAG member?

By becoming a member of the Tenant Advisory Group, not only will you receive invites before each meeting, you will also be able to vote at the Tenant Annual General Meeting on who you want to represent you! We are also looking at how we can add value to being a member of TAG by sourcing further incentives and benefits for TAG members.

Bridge Housing Tenant Advisory Group Membership Form

Its easy to 'Be Involved and Have Your Say', simply fill out this membership form:

I would like to become a member of the Bridge Housing Tenant Advisory Group

Name: _____

Address: _____

Preferred phone number: _____

Signed: _____

Please tick which meeting you would be interested in attending

Central Meetings in Redfern East Meetings in Bondi Junction Rozelle Meetings in Rozelle West Meetings in Parramatta

Return your completed membership form to Bridge Housing: By post to PO BOX 1835 Strawberry Hills, NSW 2012 In person to Level 9, West Tower, 1 Lawson Square, Redfern NSW 2016 Or by handing it to your TAG representative

Other Ways You Can Get Involved

- ▶ Tenant Workshops
- ▶ The Tenants Bi - Annual General Meeting
- ▶ The BHL Annual General Meeting
- ▶ Tenants End of Year Celebration
- ▶ The BHL Annual Tenant Survey
- ▶ The BHL Repairs and Maintenance Survey
- ▶ Block Meetings.

Your Views Panel

An opportunity to comment on our letters and other publications. Call the Community Team on (02) 8324 0800

Your current TAG representatives:

Pamela Pryor

TAG Chairperson:

You can contact Pamela on 0409 047 301 or email: ladybushranger1@bigpond.com

Clive Matthews

West TAG Chairperson: 0466 392 244 or email: clivematt@gmail.com

For further information, contact the Bridge Housing Community Team:

✉ customerservice@bridgehousing.org.au

☎ (02) 8324 0800

Vietnamese

Vui lòng truy cập website của chúng tôi www.bridgehousing.org.au để đọc thông tin này bằng tiếng Việt

Arabic

ترايزى جري تيبر علاة غلل اب تامول علم هذه ءء ارقل
ينوتركلل ان عقوم
www.bridgehousing.org.au

Spanish

Por favor, visite nuestra página web www.bridgehousing.org.au para leer esta información en español

Chinese

请访问我们的网站
www.bridgehousing.org.au
阅读中文简体信息
請訪問我們的網站
www.bridgehousing.org.au
閱讀中文繁體信息

Please visit our website and use the Google Translate function for other languages