bridge housing linking people to a better future

women's HOUSING COMPANY

Information for Northern Beaches tenants

7 steps to join your new housing provider

Step 1

April 2019

We send you a Tenant Information Pack for your household.

Step 2

31 May 2019

Post or hand us your signed Centrelink forms by 31 May 2019 to avoid falling behind in rent in August.

Step 3

July 2019

Centrelink income?

You will be contacted when your Commonwealth Rent Assistance application has been processed.

No Centrelink income?

Decide how you will pay rent to your new housing provider and arrange for your payments to start.

Step 4

August 2019

Tenancy transition to your new housing provider

Step 5

August 2019

Payments to your new housing provider start

Step 6

August 2019

Commonwealth Rent Assistance payments will be paid to you

Step 7

October 2019

First rent review

If your income has changed, your payments will change to reflect:

- Your new household income including any new Centrelink payment rates
- Your new housing provider's approach to water charges.