



Block Meetings

What are Block Meetings for?

Block Meetings provide the opportunity for you to meet with your Housing Manager and your neighbours to discuss common area issues and good ideas to improve your block. You will also have the opportunity to learn about services and programs for tenants.

When are they held?

Bridge Housing aims to conduct a block meeting at least once in a five year period for every block. A block is a building with 4 or more properties managed by Bridge Housing.

Block meetings will usually be organised when:

There hasn't been a block meeting within the last 5 years

It's a new block

There are common area issues to be addressed

There are noise or nuisance issues to be addressed

You would like to start a community activity in the block such as a community garden

Who attends Block Meetings?

At block meetings you will get to meet your neighbours in the block and Bridge Housing staff including your Housing Manager and the Community Team. A member of the Tenant Advisory Group (TAG) is also invited. The TAG is a group run by tenants for tenants.

What do we talk about?

At the meeting we will have morning tea and discuss any issues you might have about the common area or getting along with each other, as well as good ideas for making your block a better place to live.

We will also talk about opportunities available for tenants in the local area, news from the TAG, and any news from Bridge Housing about things like the rent review or events.

Can tenants call a block meeting?

You can ring your Housing Manager to request a block meeting. If your request meets our criteria for calling a block meeting we will consider it and let you know.

Where can you find out more information about Block Meetings?

Our block meeting policy is available on our website at

www.bridgehousing.org.au

Translation Service

English

If you need help to understand this letter please contact the Telephone Interpreters Service on 131-450 and ask them to contact on 9699-6055 for you at no cost. You can also come to the Bridge Housing office and ask for assistance in your language.

Simplified Chinese

如果您理解这封信有困难，请拨打电 话传译服务 131450 要求电话传译 服务替您拨打 Bridge Housing，电话 9699-6055。这项服务是免费的。您也可以到 Bridge Housing 的办公室来。 要求用您的语言来协助您。

Spanish

Si necesita ayuda para entender esta carta, por favor comuníquese con el Servicio Telefónico de Intérpretes al 131450 y solicite que lo contacten sin cargo con Bridge Housing al 9699-6055. También puede dirigirse a las oficinas de Bridge Housing y solicitar asistencia en su idioma.

Russian

Если для понимания содержания этого письма Вам необходима помощь, свяжитесь, пожалуйста, с Телефонной переводческой службой по номеру 131450 и попросите соединить Вас с Bridge Housing по номеру 9699-6055. За соединение платить не нужно. Кроме того, Вы можете лично посетить офис Bridge Housing и попросить об услугах переводчика.

Greek

Εάν χρειάζεστε βοήθεια για να κατανοήσετε την παρούσα επιστολή, παρακαλώ επικοινωνήστε με την Υπηρεσία Τηλεφωνικών Διερμηνέων στο 131-450 και ζητήστε τους να επικοινωνήσουν με το 9699-6055 για εσάς χωρίς καμία χρέωση. Μπορείτε επίσης να επισκεφθείτε το γραφείο Bridge Housing και να ζητήσετε βοήθεια στη γλώσσα σας.

Vietnamese

Nếu cần người giúp để hiểu thư này xin quý vị liên hệ với Dịch Vụ Thông Ngôn Điện Thoại số 131450 và nhờ họ liên lạc với Bridge Housing qua số 9699-6055 cho quý vị một cách miễn phí. Quý vị cũng có thể đến Văn Phòng của Bridge Housing và xin giúp đỡ bằng ngôn-ngữ của quý-vị.