



## Other Ways You Can Get Involved

- Bi-monthly Tenant Workshops
- The Tenants Annual General Meeting
- The BHL Annual General Meeting
- Tenants End of Year Celebration
- The BHL Annual Tenant Survey
- The BHL Repairs and Maintenance Survey
- Block Meetings

**Coming  
Soon!**

**Your Views Panel**

Your current TAG representative:

**Pamela Pryor**

TAG Chairperson:

You can contact Pamela on 0409 047 301  
or email: ladybushranger1@bigpond.com

**For further information, contact the Bridge  
Housing Community Development Team  
on 02 9699 6055**

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**Tenant**  
Advisory Group  
*Be involved, have your say!*



## Be Involved, Have your Say

### What is The Tenant Advisory Group? (TAG)

Bridge Housing aims to provide the best possible services to its tenants. We understand that to achieve this Bridge Housing needs to consider the views and experiences of the communities in which it works and operates. As a result, one of our priorities is to encourage our tenants and residents to be involved in what we do. The TAG was set up to achieve this. It is a way in which Bridge Housing can gain feedback from you as a Bridge Housing tenant, on the policies we follow and the decisions that we make.

### How does TAG work?

TAG is a network of local meetings which aims to discuss issues and exchange ideas between Bridge Housing and tenants. The meetings also serve as a means for tenants to bring problems they may be experiencing on a local level to Bridge Housing's attention.

Each group is tenant led which keeps the theme of each meeting relevant and focussed on issues or problems that may have an impact on you.

The Chair of our TAG meets with the Bridge Housing General Manager of Housing and Community monthly and reports to board meetings every 6 months to update them on key issues discussed at TAG.

### When does TAG meet?

All our TAG meetings meet every two months.

The Central TAG meets in Redfern and discusses issues that affect tenants across the whole of the organisation.

The East TAG meets in Bondi, the West TAG meets in Parramatta and the Rozelle TAG meets in Rozelle (see the chart below). The aim of these meetings is to discuss issues that affect tenants at a more local level.

#### MEET:

Feb, Apr, Jun,  
Aug, Oct

**Central  
TAG**

**Rozelle  
TAG**

#### MEET:

Mar, May,  
Jul, Sep, Nov

**West TAG**

**East TAG**

We realise our tenants may not have the opportunity to attend the regular meetings. This doesn't mean you can't get involved in what's happening. Your TAG representatives are keen to hear from you, contact details can be found on the back of this brochure.

### Why get involved?

The more tenants become involved in our TAG, the more Bridge Housing can ensure that it is delivering the best possible services and services that tenants want.

### Why become a TAG member?

By becoming a member of the Tenant Advisory Group, not only will you receive invites before each meeting, you will also be able to vote at the Tenant Annual General Meeting on who you want to represent you! We are also looking at how we can add value to being a member of TAG by sourcing further incentives and benefits for TAG members.

## Bridge Housing Tenant Advisory Group Membership Form

It's easy to **'Be Involved and Have Your Say'**, simply fill out this membership form:

I would like to become a member of the Bridge Housing Tenant Advisory Group

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Preferred phone number: \_\_\_\_\_ Signed: \_\_\_\_\_

Please tick which meeting you would be interested in attending

☐ Central Meetings in Redfern ☐ East Meetings in Bondi Junction

☐ West Meetings in Parramatta ☐ Rozelle Meetings in Rozelle

**Return your completed membership form to Bridge Housing:**

By post to PO BOX 1835 Strawberry Hills, NSW 2012  
In person to Level 9, West Tower, 1 Lawson Square,  
Redfern NSW 2016 Or by handing it to your TAG  
representative.