

Managing Mould

Mould is very common and can grow in damp, dark and poorly ventilated areas in your home. You can prevent mould by keeping your home clean, reducing clutter and making sure there is good airflow. Most mould can be easily removed and prevented from coming back with simple steps.

Clean the mould

- Use a mild detergent or vinegar diluted in water to wipe the mould off hard surfaces
- Throw away any fabrics or items with mould that cannot be cleaned
- If the mould cannot be wiped away from hard surfaces, use a diluted bleach solution and make sure you use gloves and a mask to protect your skin and eyes.

Ensure good airflow

- Open the windows and doors when the weather allows for good airflow
- Turn on exhaust fans when bathing, showering, doing laundry or drying clothes
- Limit clutter in areas with poor airflow including wardrobes, cupboards, garages and laundries.

Limit moisture and dampness

- Report any water leaks or plumbing problems to the Repairs Team on 8324 0886
- Use moisture absorbers, especially in enclosed spaces like your wardrobe
- Keep fish tanks and large indoor plants to a minimum
- If water gets into your home, clean and dry the area. Throw out anything that can't be completely dried
- Limit the use of humidifiers and use a dehumidifier to remove moisture from the air.

How we can help

If there is mould in your home that you cannot remove or that keeps coming back, we are here to help. We will do an investigation to see if there are any underlying problems including water leaks or rising damp and come up with a plan to remove the mould.

Report



Report details about the mould including where it is, how long it has been there, steps you have taken to remove the mould and photos to the repairs team by calling 02 8324 0886 or emailing repairs@bridgehousing.org.au.



Inspect

We will make an appointment to come and **inspect** the mould in your home.



Action

We will give you an **action** plan including steps that you can take to address the mould and any repairs we need to arrange to address the cause of the mould.

We will start our investigation within 7 days of being reported and have a plan in place on how the issue will be resolved within 21 days of inspection. We may need to relocate you if you live in a leasehold property and we cannot remove the mould. Your health and wellbeing is our priority.