

Tenant Reference Group

Meeting	Thursday 26 November 2020, 10.30am-12.00pm
Where	Boardroom Bridge Housing
Attendees	Danielle Condry, Hugh Miller, Rodney Hollis, Tania Thompson, Jenny Thomsen, Kathryn Pritchard, Julie Bryant, Rebecca Pinkstone, Sarah Barclay, Kamal Salim
Apologies	Love Tru, Carol Kassabian, Abdel Rahim Alsayed, Jonathon Foulds, Robby Maclauri

Meeting notes:

- TAG 2021 Brainstorm (see notes overleaf) :
 - o *Chairs to consider:*
 - Guest speakers
 - Mix of social events and workshops/speakers
 - Timing of meetings – would an evening meeting work?
 - Frequency – is bi-monthly appropriate?
- Bridge Buddies – call for volunteers to provide a one-off check in with a new tenants. Tania, Jenny and Julie would like to volunteer for a phone call.

Action items:

Ref	Action	Who
1	Send letter with link to high rise fact sheet by Fire Bridge to Elger Residents	Theo
2	Article on pet policy and links to any low cost pet services in Newsletter	Kamal
3	Membership drive for TAG meetings – invite all residents in the location to attend once a year to try and encourage participation	Kamal
4	Develop contact list for TAG Chairs with names and emails for peer support	Kamal
5	Trial an online element of future TAG meetings via zoom to encourage attendance (Central)	Rodney and Kamal
6	Circulate the one pager on zoom meetings to all TAG chairs and tenants wishing to participate	Kamal
7	Develop a TAG Chair Manual for induction of new Chairs on their roles, key Bridge policy/services and key Bridge contacts	Kamal and TRG
8	Add information about HomeGround into the TAG Chair Manual	Kamal
9	Check if former Chair of East TAG will do handover with new Chair	Kamal
10	Develop a matrix on meetings and topics to support better planning of TAG meetings	Kamal
11	Bridge Buddies one-off check in with a new tenant – establish process and commence	Kamal and TRG
12	Explore Domestic Violence Bystander Training options	Sarah
13	Next Meeting: January 28 – Rep training including effective chairing and discussion, minute taking and a practice session (certificate provided). Flyer to be sent.	Laura

TRG Meeting Notes 26 Nov 2020

Low key -
local events -
invite blocks
(West TAG)

Sharing skills
and
experience

Expand
invites to all
local
residents

Mix up
meeting
times to
support new
membership

Zoom Cheat
Sheets for
tenants

Empowering
individuals to
ask for help
(Elger St)

Build
digital
literacy

Less formal
meetings to
enable people to
express their
views

Use
experience
in the room!
(TRG)

Worked
well



Needs
to change

Unanswered
questions



New ideas
to try

Low cost or
no cost first
aid training

Check with
CHIA re Tenant
Rep training -
Comm Room at
Elger St?

Develop a
TAG Chair
manual to
support reps

Speaker ideas: NDIS,
Police Crime Prevention
Officer, Fire Brigade, Bridge
To Work, Senior Rights
Service, local community
centres Energy
Ombudsman, Child
Protection – what to do if
you are concerned

Share TRG
group
members
(email or
SMS)

Set up Zoom
events - Q&A
to support
people to
attend virtually

Digital
skills
training

Bystander
Domestic and
Family
Violence
training

Organisational
Chart