

# Get Involved AT BRIDGE HOUSING



# Have your say. Make a difference.

### Get involved and have your say!

At Bridge Housing we want to make sure that all residents have a chance to contribute and have their say in the way we deliver our services.

We offer a number of ways for tenants to get involved including focus groups, workshops, surveys and through neighbourhood programs and services.

Getting involved in the Bridge Housing community is a great way to make a positive difference.



There are many ways that you can get involved at Bridge Housing, at a time and in a way that suits you.

You may want to participate regularly through our formal structures or through one off activities on issues you feel strongly about. You may just want to come along to events to meet other people and get to know your neighbours!

### Have your say about our services through:

**Workshops and focus groups:** have your say and give feedback about decisions, policy and services that affect you and other tenants

Time to Talk: small workshops that bring together groups of tenants from particular communities of interest, for example, tenants from different cultures or language groups, to talk about issues relevant to their community

**Tenants Talk Design:** give your feedback about new developments and building design

Your Views ePanel: provide your feedback about documents and policies via email

**Tenant Survey:** the annual tenant survey is a great opportunity for you to give your feedback about your satisfaction as Bridge Housing tenant.

**Short surveys:** provide your feedback and input through surveys via email or SMS

## Get involved in your community through:

**Volunteering:** placements for volunteers are available at Bridge or we can support you to volunteer elsewhere

**ORBIT kids and family day:** held annually in the April school holidays and open to all Bridge families with kids aged 5 - 12

**Bridge Buddies:** share your knowledge with tenants who are new to Bridge Housing by phone or email

**Community Gardens:** establish a community garden with your neighbours

**Block Meetings:** meet with your local neighbours to discuss your block and ways to improve it

**Big Ideas Grants:** apply for a small grant to run a project of benefit to your local community.

#### **Join a Tenant Group**

Tenant Advisory Groups (TAG): TAG meetings are run by tenants and are open to all residents. These meetings are held in local communities across our operating area.

**Aboriginal and Torres Strait Islander Tenant Advisory Group (ATTAG):** 

Aboriginal tenants meet together bi-monthly to share and contribute to decisions and policies that affect Aboriginal tenants.

Vietnamese Tenant Advisory Group **(VNTAG):** Vietnamese speaking tenants meet together to speak in their own language with each other and staff.

Representatives from each TAG meet with Bridge Housing staff regularly to provide updates and feedback.

#### **Get involved without** leaving your home

We recognise that not everyone can make it to a meeting or workshop. You can still get involved. Provide feedback through the Your Views Panel. participate in tenant surveys via email or SMS or share your knowledge by phone by becoming a Tenant Buddy.



#### Would you like to get involved? l am interested in: (please tick) ☐ Workshops or Focus Groups Complete this form and return to the Community Team at Bridge Housing to register your interest or email us at Time to Talk community@bridgehousing.org.au ☐ Your Views Panel ☐ Volunteering Name ☐ ORBIT Kids and Family day ☐ Tenant Advisory Group meetings **Address** ☐ Bridge Buddies Surveys ☐ Community Gardens Mobile ☐ Big Ideas Grants ☐ I want to get involved but I'm not sure where to start. Can **Email** you call me to discuss opportunities that will suit me?

Bridge Housing is committed to making its programs and services accessible to everyone and welcomes all participants.

For more information and to make a request for assistance, including interpreters or disability access, please contact community@bridgehousing.org.au or phone 02 8324 0800



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